

Newage General Packing and Shipping Instructions For Hardness Testers, Components.

Follow standard commercial packing instructions for sensitive equipment including but not limited to:

- Use a double wall box on all equipment heavier than a couple pounds. Hardness testers are both heavy and sensitive. If a tester with a stand is being shipped to Newage, it must be crated or returned in original packing.
- Use a suitable moisture barrier
- Use several wraps of bubble pack around the sides of the tester/components and 4 inches of dense packing between the component and the box wall and several inches between components. Do not use packing peanuts or other loose fill which usually shifts and allows the component to push against the side of the box.
- If a tester is to be calibrated, be sure to include the indenters.
- Indenters should have ample protection or in some cases should be removed and packaged separately to avoid damage.
- Shipping containers should include shipping labels indicating delicate contents, and to handle with care on multiple sides of the box
- Include a packing slip or purchase order that references the name(s) and phone number(s) of contacts at your facility along with a brief description of the problem and desired services.
- Insure the package for the replacement value.
- If there is information posted specifically for your type of tester, please use it instead of this information

Ship to:
Attn Service Department
Newage Testing Instruments, Inc.
820 Pennsylvania Ave.
Feasterville, PA 19053 USA

Note: Under no circumstances is Newage is not responsible for damage to testers shipped in to Newage. These suggestions are provided as a guideline only and will not necessarily prevent damage to testers and components in all circumstances.